aviation.com.bd™

Skill | People | Service

COURSE:

Orientation to Airport and Airlines Operation for Travel Agents

(ONLINE COURSE)

OVERVIEW

The course is designed for travel agency personnel to familiarize them with the aviation industry and airport functions. Understanding how passengers are processed and facilitated during their journey and how travel agency operations relate to airport and airline operations is crucial. This course is especially valuable for improving after-sales customer service, helping travel agents provide better support and solutions to their clients. It includes advanced guidance on travel document checks and passenger profiling from the perspective of the operations team. It is an entry-level course suitable for anyone with basic English communication skills.

What You Will Learn:

- History of Aviation and Aviation Industry in Bangladesh
- People Working in Airports
- Civil Aviation Authority & Airport Functions
- Aviation Stakeholders
- GDS
- IATA, Its Role and Services
- Airlines & Handling Agents Functions
- Travel Documents (Passport & Visa)
- Common Mistakes Passengers Make
- Human Trafficking in Aviation

WHO SHOULD ATTEND

- New Travel Agency Owners
- Travel Agency Staff
- Fresh Graduates Wishing to Pursue a Career in the Travel Agency Business

COURSE FORMAT

- Online Live Class
- Interactive Presentations
- Quizzes and Exercises
- Personal Development Plan
- Career Tips
- Certification upon Completion

COURSE FORMAT

- Duration: 5 Days
- Per Class Duration: 120 Min

COURSE FEE

- Standard Fee: **16,000 BDT**
- Promotional Offer: **8,000 BDT (50% Discount)**

Enroll Now and start your journey towards a successful career in the aviation industry!

THANK YOU