



COURSE:

***Fundamentals
of Airlines
Passenger
Services***

OVERVIEW

Learn the basics of airport operations to pursue a career in the aviation industry. This course is designed to give you fundamental insights into the roles of airports and airlines, components and functions of ground operations, aviation safety and security, passenger services, and more. It is ideal for candidates who want to know the basics of aviation operations.



What You Will Learn:

- Aviation history and aviation industry in Bangladesh
- Airlines facts
- Types of aircraft
- Airport areas, agencies, functions
- Role of handling agents
- Regulatory requirements and industry-approved standards
- Various types and functions of passenger services
- Familiarization with different types of travel documents
- Passenger profiling
- Types of Passengers
- Types of reservations
- API data
- Reporting procedures
- Baggage handling
- Crisis management
- Emergency response plan

WHO SHOULD ATTEND

- Newcomers in Airport and Airline Ground Operations
- Fresh Graduates Wishing to Pursue a Career in Airline Passenger Service

COURSE FORMAT

- Classroom-Based Learning
- Interactive Presentations
- Quizzes and Exercises
- Personal Development Plan
- Career Tips
- Certification upon Completion

COURSE FORMAT

- Duration: 1 Month
- Frequency: 2 Classes per Week
- Class Duration: 150 Minutes per Class

COURSE FEE

- Standard Fee: **20,000** BDT
- Promotional Offer: **10,000** BDT (50% Discount)



Enroll Now and take the first step towards a rewarding career in airline passenger services!

www.aviation.com.bd

THANK YOU

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